



Income Tax Gazetted Officers' Association (Delhi Unit)

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To

The Pr. Chief Commissioner of Income Tax,
Delhi

Sir,

Sub: Regular failure / non-working of Biometric Attendance Machines –req.

Kindly refer to the above. It is bring it to your kind notice that Biometric Attendance Machines installed at various buildings including C R Building, B, D & E-2 Blocks of Civic Centre, Drum Shaped Bldg, Vikas Bhawan, etc. of Delhi Charge are **regularly non-operational**. Despite ITGOA's bringing this aspect to the notice of the Administration on number of occasions, Administration has preferred to remain inactive and conveniently maintained status quo the subject. Most of the days, almost all the machines are down for lack of connectivity or software error compelling large number of employees to stand in queue every morning and evening to mark their digital attendance, but without success. The sight is similar to one we all you used to witness 3 to 4 decades back when public was being made to stand in queues for hours together outside Ration Shops waiting desperately for the retailer to supply couple of Kg of Wheat/ rice/ sugar and go back empty handed when the retailer used to announce that he has not received supply for the fortnight.

We wonder whether this is the Digital India we are all getting appreciated for. May be we still deserve some appreciation for certain specific machines installed in the chambers of CIT/Addl.CIT are somehow functioning at times, if not always. It is not understood as to how the machines installed at Addl.CIT/CIT are functioning relatively more regularly than the machines installed at ground floor of all the buildings for usage by general members of the Department.

In light of the total chaos and inconvenience due to faulty biometric machines installed at all Buildings of Delhi Charge, you are requested to kindly issue instructions for exemption of attendance through bio metric mode immediately till all the machines are fully operational and adequately placed at all buildings. Kindly also instruct that such instruction may be circulated to all so as to relieve all members from avoidable stress of running from one building to another in a hope of getting a working biometric attendance machine.

Thanking you.

Yours faithfully,

(AJAY GOYAL)

General Secretary.